



Accessibility Guide

Location: Pelican Park, Clontarf

Last Updated: 2026

Our Commitment

Aqua Warrior is committed to providing an inclusive and welcoming environment for all guests. We recognise that accessibility looks different for everyone, and we take a flexible, personalised approach to ensure each guest feels supported, respected and able to participate in a way that suits them.

Our goal is to reduce barriers wherever possible and create a space where all members of the community can enjoy the experience.

Planning Your Visit

We encourage guests to contact our team prior to their visit to discuss any specific accessibility requirements. This allows us to provide clear guidance, answer questions, and ensure appropriate support is available on arrival.

We regularly work with:

- Individuals and families with varying support needs
- NDIS providers and participants
- Schools and community groups

Each booking is approached individually to ensure the best possible experience.

Companion & Support Access

- Aqua Warrior proudly accepts Companion Cards
- Support persons and carers with a valid companion card are able to attend free of charge when accompanying a guest, helping provide barrier-free access
- Our team works closely with guests and carers to plan participation in a way that is safe and comfortable

We understand that support needs vary, and we aim to be as flexible and accommodating as possible.



On-Site Experience

Arrival & Entry

- Clear check-in process with staff available to assist
- Pre-session information provided to ensure guests understand what to expect

Safety Briefings

- Delivered in a clear, consistent and easy-to-understand format
- Staff available to provide additional explanation or support where required

Supervision & Support

- Qualified lifeguards actively supervising all sessions
- Staff positioned throughout the park to assist when needed
- Ongoing monitoring to ensure guest safety and comfort

Inclusive Participation

Aqua Warrior is designed so that guests with a wide range of abilities can take part in the experience. The park includes a variety of obstacle types and difficulty levels, allowing guests to engage at their own pace and comfort level.

Lower-intensity elements are available alongside more challenging features, supporting participation across different levels of strength, confidence, mobility and coordination. Guests are encouraged to move through the course in a way that suits them, with support available where needed.

Aqua Warrior also includes hundreds of dedicated step access points onto the park, making it easier for guests to exit the water. These features support those with lower mobility or reduced strength, providing a more accessible way to move on and off the course.

Where additional assistance is required, our team is able to provide supported access and exit options, ensuring guests can safely enter and leave the park with help where needed.

Facilities & Support

- Accessible public bathrooms are available within Pelican Park
- Open, outdoor environment with clear visibility across the park
- Structured session times to manage capacity and maintain safe supervision
- Staff available both on-site and prior to arrival to assist with planning and support

Guests can contact our team via phone or through our website to discuss accessibility needs ahead of their visit.



Community & Inclusion

Accessibility at Aqua Warrior extends beyond individual visits. We actively:

- Host NDIS groups and supported participants
- Work with schools and community organisations
- Support local not-for-profits through donations and partnerships
- Employ a diverse local team and maintain an inclusive workplace

Our aim is to create a space that reflects and supports the broader community.

Continuous Improvement

We are committed to continually improving accessibility across all areas of the business. This includes:

- Reviewing guest feedback
- Strengthening staff awareness and training
- Identifying opportunities to further reduce barriers
- Continuing to adapt our approach based on community needs

Contact Us

If you would like to discuss accessibility requirements or plan your visit, please contact our team prior to booking. We are always happy to assist and ensure your experience is as smooth and enjoyable as possible.